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ACCORD LIMITED

ORGANIZATIONAL CHANGE, STRATEGY AND GOVERNANCE

PAMELA R. KNECHT, BIOGRAPHY

Pamela R. Knecht, President and CEO of **ACCORD** LIMITED, has provided consulting services to a wide range of industries and organizations over her 36-year career. Since 1995, she has focused on assisting the boards and CEOs of physician groups, not-for-profit hospitals, health systems, health plans and associations across the country with governance assessment, restructuring and development; strategic planning; organizational diagnosis and change management; team effectiveness; physician collaboration; and merger/affiliation facilitation.



Pam works closely with her clients to custom-design and facilitate processes and events that enable sponsors, board members, physician leaders and senior-level executives to clarify their mission, vision and goals. In addition, she helps them to develop their organizations, their teams, and themselves to support implementation of their strategic plans and governance structures to enhance their efficiency and effectiveness.

Pam is a frequent speaker and facilitator at retreats as well as at local, regional, and national health care conferences. She is a faculty member for the American Hospital Association, The Governance Institute, iProtean, and numerous state hospital associations. In 2007, she was selected by The Governance Institute as a Governance Advisor for their hospital and health system members.

Pam has authored numerous articles for AHA's Trustee Magazine, AHA's Great Boards, The Governance Institute's Board Room Press, and ACHE's Healthcare Executive. Her articles and white papers address various aspects of strategic planning and board effectiveness including structure, composition and functioning.

Prior to joining **ACCORD** LIMITED, Pam was a consultant for an executive education and organization development firm that served the Fortune 200. Pam and her colleagues helped CEOs and their direct reports to understand the strategic challenges that would be facing their industry and organization over the next five to ten years. During the previous ten years, Pam consulted within the computer and telecommunications industries where her clients included not-for-profit, for profit, privately-held and publicly traded organizations.

Ms. Knecht is a graduate of Smith College in Northampton, Massachusetts, and is a member of the Chicago Health Executives Forum, the Society for Healthcare Strategy & Market Development and the American College of Healthcare Executives.